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STATE OF NEW HAMPSHIRE BEFORE THE PUBLIC UTILITIES COMMISSION

RE: PENNICHUCK WATER WORKS, INC.

DOCKET NO. DW 10-091

PETITION FOR TEMPORARY RATES

Pennichuck Water Works, Inc. ("PWW" or the "Company"), pursuant to RSA 378:27, petitions the New Hampshire Public Utilities Commission (the "Commission"), to fix, determine and prescribe, effective with service rendered on or after June 6, 2010, or the date on which customers are notified, whichever is sooner, reasonable temporary rates pending the Commission's final decision on the Company's request for permanent rate relief in this docket. In support thereof, the Company states as follows:

- On April 6, 2010, in accordance with Puc Rule 1604.05, the Company filed a
 Notice of Intent to file Rate Schedules with the Commission and the New Hampshire
 Attorney General.
- 2. Contemporaneous with this Petition for Temporary Rates, the Company is filing revised tariff pages to Tariff NHPUC No. 5— Water, proposing an increase in the Company's permanent rates. The Company is proposing a permanent rate increase of 16.23% which will generate an additional amount of \$3,915,175 in annual operating revenues. The proposed rates are based on a December 31, 2009 test year. The Company is also proposing a step increase based on capital improvements that will have been used and useful by December 2010. Specifically, the Company is proposing a 3.68% step increase which will generate an additional \$886,639 in annual revenue.

- 3. As described in the testimony of Joint Prefiled Direct Testimony of Bonalyn J. Hartley and Donald L. Ware in Support of Temporary Rates, the Company is requesting that the Commission grant it an increase in annual operating revenue of \$2,604,524 on a temporary basis, which represents an overall increase of 10.80% and an effective increase of 10.17% for general metered customers. The Company has calculated its revenue deficiency for purpose of temporary rates based on the Company's actual performance during the test year with no pro forma adjustments, and is based on its books and records on file with the Commission. The Company requests that the temporary rates take effect on June 6, 2010 on a service rendered basis or the date customers are first noticed, whichever is earlier.
- 4. The Company is seeking a rate increase on a temporary basis because its rate of return has eroded significantly from its allowed return. In DW 08-073, the Company was granted a rate increase which was predicated on a 7.38% rate of return (*see* Order 25,006). As set forth in Ms. Hartley and Mr. Ware's testimony in Support of Temporary Rates, as of December 31, 2009, the Company's overall rate of return was 5.65% or 173 basis points below the last allowed return. The Company's rate of return during the test year was below its allowed rate of return due to significant increases in its property tax, insurance and payroll, as well as a decline in water usage, which has translated to reduced revenues. In addition, the Company has expended approximately \$19.1 million in capital improvements since its last test year, December 31, 2007.
- 5. Unless temporary and, ultimately, permanent rate relief is granted, the Company will not earn a reasonable rate of return on the cost of its property used and useful in the public service. The continuation of current rates will result in the confiscation of the Company's property.

6. The reports on file with the Commission and supporting documentation filed in connection with the Company's permanent rate request and with this Petition demonstrate that the Company is earning substantially below its allowed rate of return. The Company therefore requests that the Commission order a temporary rate increase, as described above. Based on Ms. Hartley and Mr. Ware's testimony, temporary rates as proposed are just and reasonable, and therefore should be granted.

WHEREFORE, the Company respectfully requests that the Commission:

A. Grant this Petition for Temporary Rates, allowing the Company an increase in the amount of \$2,604,524in annual operating revenue and to be effective on June 6, 2010 on a service rendered basis, or the date on which customers are notified, whichever is sooner;

B. Order such temporary rates to remain in effect until a determination of the Company's request for a permanent rate increase; and

C. Grant such other relief as is just and equitable.

Respectfully submitted,

PENNICHUCK WATER WORKS, INC.

By Its Attorneys

MCLANE, GRAF, RAULERSON & MIDDLETON, P.A.

Dated: May 7, 2010

Sarah B. Knowlton, Esq.

100 Market Street, P.O. Box 459

Portsmouth, NH 03802

(603) 334-6928

email: sarah.knowlton@mclane.com

Certificate of Service

I hereby certify that a copy of this Petition for Temporary Rates has been hand delivered to Meredith Hatfield, Esq. this 7th day of May, 2010.

Sarah B. Knowlton

STATE OF NEW HAMPSHIRE BEFORE THE PUBLIC UTILITIES COMMISSION

Re: Pennichuck Water Works, Inc.

DW 10-091

JOINT PREFILED DIRECT TESTIMONY
REGARDING TEMPORARY RATES

OF

DONALD L. WARE AND BONALYN J. HARTLEY

- 1 Q. Please state your names and positions with Pennichuck Water 2 Works, Inc. (the "Company"). 3 Α. We are Donald L. Ware, President of the Company and Bonalyn J. 4 Hartley, Vice President-Administration of the Company. 5 Q. Mr. Ware, please state your professional and educational 6 background. 7 I have been employed with the Company since April 1995. I am a 8 licensed professional engineer in New Hampshire, Massachusetts and 9 Maine. I have a Bachelor in Science degree in Civil Engineering from 10 Bucknell University in Lewisburg, Pennsylvania, I have a Masters in 11 Business Administration from the Whittemore Business School at the 12 University of New Hampshire. Prior to joining the Company, I served as 13 the General Manager of the Augusta Water District in Augusta, Maine 14 from 1986 to 1995. I served as the District's engineer between 1982 and 15 1986. 16 Q. What are your responsibilities as President of the Company? 17 A. As President of the Company, I am responsible for the overall operations 18 of the Company, including water quality and supply, distribution, 19 engineering and water system capital improvements. With regard to
- Department, I work directly with the Company's Chief Engineer and each of the Company's Department managers in the selection and implementation of new capital improvement projects.

capital improvements overseen by the Company's Engineering

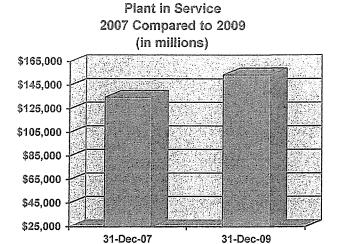
- Q. Ms. Hartley, please state your professional and education
 background.
- 3 Α. Prior to my current position, I served in various capacities including Vice 4 President-Controller, Manager of Systems and Administration and Office 5 Manager of the Company. I have been with the Company since 1979. In 6 1989, I attended the Annual Utility Rate Seminar sponsored by the 7 National Association of Regulatory Commissioners and the University of 8 Utah. I am a graduate of Rivier College with a B. S. in Business 9 Management. In addition, I am a Director of the New England Chapter of 10 the National Association of Water Companies and Chairman and Trustee 11 of the Southern New Hampshire Medical Center of Nashua, NH. I have 12 testified in numerous cases before this Commission.
- 13 Q. What is the purpose of your testimony?
- 14 Α. Our joint testimony supports the Company's request for a temporary rate 15 increase of 10.80% in this docket. We are providing joint testimony since 16 the discussion of temporary rates summarizes certain issues and data that 17 are also covered in our respective direct testimony for permanent rates. 18 This testimony demonstrates that based on the Company's books and 19 records on file with the Commission, the Company's overall return on its 20 rate base investment is dramatically less than the Company's last found 21 return by the Commission in DW 08-073, thereby warranting approval of 22 temporary rates. In particular, our testimony will demonstrate that the 23 Company needs the temporary rate increase being requested in order to

earn a reasonable return on the cost of the Company's property used and useful in the public service less accrued depreciation, as shown by the reports of the Company that have been filed with the Commission.

Analysis of Current Returns

4

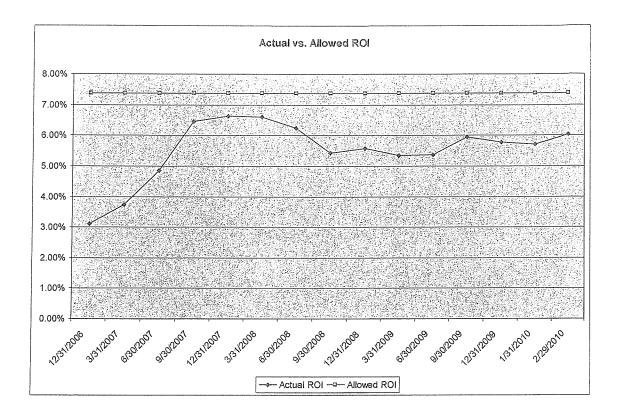
- Q. Ms. Hartley, would you please recap the present returns authorized
 by this Commission from the Company's last rate case?
- 7 A. Yes. In DW 08-073, which was based on a December 31, 2007 test year,
 8 the Commission authorized the Company to earn an overall rate of return
 9 of 7.38%, based on an authorized return on common equity of 9.75%.
- This compares to an overall rate of return of 7.86% being requested in this docket. The Company's current revenue requirement is based on a rate base of approximately \$90.8 million and an operating expense level of approximately \$10.4 million.
- Q. Please describe the changes to the Company's plant in service and
 its earned return since the conclusion of its last rate case.
- As shown in the following graph, the Company's plant in service during the past two years has increased by \$19.1 million to approximately \$154.1 million at the end of 2009.



Q.

For the same period, it should be noted that the Company's operating expenses have increased by approximately \$667,000 or 6.8% with expenses for 2009 at about the same level as 2008.

- Ms. Hartley, what has been the effect on the Company's overall rate of return on investment ("ROI") as a result of the increased investment in rate base and increased operating costs?
- A. The additional investment in rate base and increased operating expenses has had a significant adverse impact on the Company's ROI. For the test year ended December 31, 2009, the Company's actual ROI was 5.65%, or 173 basis points ("bps") below its authorized ROI of 7.38%. The following graph illustrates the Company's historical ROI as compared to its allowed ROI from December 2006 to February 2010:



Q.

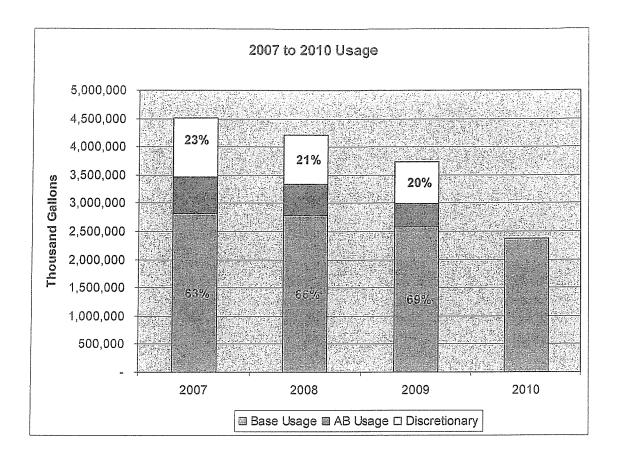
As of February 28, 2010, its ROI improved somewhat to 6.02%, but still creates a shortfall of 136 basis points from its authorized ROI.

Additionally, per Section 10, Schedule 11 of the Company's permanent rate filing, it should be noted that for the test year ended December 31, 2009, the Company's actual ROE was 5.1% or 465 basis points below its allowed ROE of 9.75%.

- Mr. Ware, has there been any change in water usage and if so, is that change contributing to the Company's need to seek rate relief in this case?
- **A.** Yes. Today's plumbing standards, the cost of water, the cost of energy
 13 associated with heating the water and the cost of disposing of waste water
 14 have created an economic based drive to conservation at both the

residential and commercial level. The average winter time consumption from February through April has dropped 9.3% for residential and 7.0% for commercial customers between 2006 and 2009. Additionally, excluding Anheuser Busch, industrial winter time consumption has dropped 34.1% over the same time frame primarily due to a loss of customers as manufacturing has moved out of the Company's service territory.

The Company is experiencing an overall decline of approximately 766 million gallons or over 17% since the last rate case in 2007. Of the total decline, 5% or approximately 230 million gallons is attributable to Anheuser Busch. The following graph illustrates the decline in usage from 2007 to 2009:



In 2010, base usage has continued to decline for all customer classes. Anheuser Busch has declined over 13% for the 1st four months of 2010 compared to the same period in 2009.

Q.

- Ms. Hartley, Would you please explain Schedule A, Exhibit A entitled "Pennichuck Water Works, Inc. Computation of Revenue Deficiency, Temporary Rates"?
- 11 A. Yes. Schedule A, which is filed in conjunction with this temporary rate
 12 testimony, illustrates the revenue deficiency for the twelve months ended

- December 31, 2009, which is the test year used in this rate filing. The calculation is based on the following:
 - year end rate base average of \$90,783,662;
- authorized overall rate of return of 7.38%;

5

actual net operating income of \$5,126,962

6 As shown on Schedule A, the Company's revenue deficiency for the 7 twelve months ended December 31, 2009 was \$2,604,524 using the 8 Company's last authorized overall rate of return. Based on that calculation 9 alone, the Company would be entitled to an increase in rates on a 10 temporary basis at a level that is 10.80% above its current level. This 11 revenue deficiency calculation is based on the Company's actual 12 performance during the test year. The pro forma test year reflects a further 13 decline of 5,44%, or 242 bps below the Company's current ROI of 7.86% 14 proposed in this case.

- Q. Ms. Hartley, please explain the principal reasons for the decline in
 the Company's overall rate of return.
- A. One of the primary factors for the deterioration in the Company's overall
 rate of return is the significant capital improvements made by the
 Company in order to maintain compliance with the Safe Drinking Water
 Act. In 2008 and 2009, the Company spent approximately \$10.6 million in
 non-revenue producing capital improvements that were not included in the
 last rate case (DW 08-073). An additional \$4.9 million of non-revenue
 producing capital improvements is planned through 2010, as described in

1	Mr. Ware's testimony in support of permanent rates. Another primary
2	factor for the decline in the Company's overall rate of return is the
3	significant decline in water usage across all its customer classes as
4	described above.
5	Finally, although the Company's total operating expenses have remain
6	relatively flat in 2009 over 2008, there has been a significant increase

Finally, although the Company's total operating expenses have remained relatively flat in 2009 over 2008, there has been a significant increase in property taxes of approximately 30% or approximately \$561,000 primarily as a result of changes in the valuation methodology utilized by the Department of Revenue to assess the state utility tax.

- Q. Mr. Ware, were all of the capital expenditures included in this
 schedule used and useful by December 31, 2009?
- 12 A. Yes.

7

8

9

- Q. Ms. Hartley, are you recommending a temporary rate increase for allclasses of customers?
- 15 Α. Yes. The attached schedule entitled "Report of Proposed Rate Changes, 16 Temporary Rates" reflects a temporary increase across each customer 17 class in accordance with the recommendations of the Cost of Service 18 Study. The Cost of Service study recommends that the Company recover 19 85.88% of its required revenues from water service revenues, 3.59% from 20 private fire protection revenues, and 10.53% from municipal fire revenues 21 as part of its permanent rate structure. In accordance with the Report of 22 Proposed Rate Changes, the collection of revenues from each of the 23 customer classes of revenue as defined above results in an 10.17%

temporary increase in General Metered water service revenues, an
61.26% temporary increase in Anheuser Busch water service revenues,
and a 17.95% temporary increase in private fire protection revenues.. The
overall result of these increases is an effective increase of 10.80%. The
increase resulting from the requested temporary rate increase for the
average single family residential customer will be approximately \$5.33 per
month.

8 Q. Ms. Hartley, what steps will the Company take to notify customers of its request for a rate increase?

In accordance with Puc 1203.02(c) and (d), the Company will be notifying its customers regarding its rate case filing within thirty days of the Company's initial filing. The Company has provided a form of notice as Exhibit BH 1 to this testimony which, upon approval by the Commission's Consumer Affairs Division, it proposes to include in mailings to customers as part of its regular cycle billing.

Conclusion

Α.

Α.

Q. What level of temporary rates is the Company requesting and why?

The Company is requesting a level of temporary rates that is 10.80% higher than its current rates. For the pro forma test year ended December 31, 2009, the Company's ROI has declined to 5.65%, which is 173 basis points lower than its authorized ROI of 7.38%. Temporary rates at a level of 10.80%, which reflects a \$2,604,524 revenue deficiency, would be sufficient to enable the Company to currently earn its allowed rate of

return. The Company cannot continue to incur this magnitude of revenue deficiency going forward and, accordingly, it seeks approval of this temporary rate request on a service rendered basis at the time customers are first noticed of the Company's filing and the proposed increase. This increase will permit the Company (i) to begin to earn a more reasonable return on its rate base investments, (ii) to recover increased operating expenses incurred during the test year and (iii) to mitigate a significant rate increase for customers, as a result of the request for a permanent rate increase of 16.23%, followed by a step increase of 3.68% based on capital improvements that will have become used and useful as of December 2010. Furthermore, by approving temporary rates at the level requested, the need for a significant surcharge at the conclusion of the permanent rate case will also be greatly reduced.

Does this conclude your testimony on temporary rates?

Q.

A.

Yes.

Notice of Pre-Hearing Conference Petition for Increase in Rates

PENNICHUCK WATER WORKS, INC.

XXXX XX, 2010 10:00 a.m.

Pennichuck Water Works, Inc. (PWW) has petitioned the New Hampshire Public Utilities Commission (Commission) for approval of an increase to its rates. PWW has asked for a temporary increase of 10.80% and an overall permanent increase of 19.91% which the company proposes implementing in two phases. PWW's request for this increase is based on increases in its operating costs as well as investment in its plant and treatment systems to ensure continued compliance with the Safe Drinking Water Act. The increase would apply to all customers. The increase for PWW residential general metered customers will be as follows:

Average 95ccf	Residential Ar Meter Charge 5/8"	Volumetric Charge	Total Annual
Current Rates	\$218.16	\$274.20	\$492.36
Proposed Temporary Rate	\$282.12	\$274.20	\$556.32
Proposed Permanent Rate	\$313.32 	\$295.08	\$608.40

The Commission has scheduled a Pre-Hearing Conference to be held at the Commission's Offices in Concord on xxxx xx, 2010 at 10:00 a.m. At the Pre-Hearing Conference, the Commission will hear preliminary statements from PWW and other parties, and will consider requests for formal intervener status. The Commission will also take up the question of the schedule to govern the remainder of the case.

The Pre-Hearing Conference is open to the public. Customers and other interested parties are invited to attend the hearing and comment on the company's request. Those unable to attend the hearing may submit written comments by writing to the New Hampshire Public Utilities Commission at 21 South Fruit Street, Suite 10, Concord NH 03301 or via e-mail at puc@puc.nh.gov Tel: (603) 271-2431 Fax: (603) 271-3878

For More Information Call: (603) 882-5191 or 1-800-553-5191

PENNICHUCK WATER WORKS, INC COMPUTATION OF REVENUE DEFICIENCY For the Twelve Months Ended December 31, 2009

Schedule A Temporary

	****		PRO FORMA ADJUSTMENTS		PRO FORMA TEST YEAR		TE	EMPORARY (2)
Consolidated Rate Base (Sch 3)	\$	90,783,662	\$	6,949,828	\$	97,733,490		
RATE of Return (1)		7.38%				7.86%		
Income Required	\$	6,699,834			\$	7,677,233		
Adjusted Net Operating Income (Sch 1)	\$	5,126,962	\$	185,896	\$	5,312,859		
Deficiency	\$	1,572,872			\$	2,364,374		
Tax Factor 60.39%					60.39%			
Revenue Deficiency	\$	2,604,524			\$	3,915,175	\$	2,604,524
Water Revenues	\$	23,087,262	\$	1,029,163	\$	24,116,426	\$	24,116,426
Proposed Revenue Inc		11.28%				16.23%		10.80%
New Revenue Levels							\$	26,720,950
Actual Rate of Return		5.65%				5.44%		

Notes:

⁽¹⁾ Test Year reflects last authorized rate of return from Order 25,006 (DW 08-073).

⁽²⁾ Temporary proposed rate increase is based on the test year revenue deficiency.

Pennichuck Water Works, Inc. Report of Proposed Rate Changes For the Twelve Months Ended December 31, 2009

Pro Forma Schedule 9 Temporary

 DOCKET NO:
 DW 10-091
 DATE FILED:
 5/6/2010

 TARIFF NO.:
 5
 or PAGE NOS.
 40-42 and 57
 EFF. DATE:
 Proposed Change

					Proposed Ch	<u>ange</u>
Rate or Class of Service	Effect of Proposed Change	Average Number of Customers	Pro Forma Present Rates	Proposed Rates	<u>Amount</u>	<u>%</u>
G-M	Increase	25,304	19,111,902	\$21,056,413	\$1,944,511	10.17%
Private FP	Increase	807	852,380	1,005,371	152,991	17.95%
FP - Hydrants Anheuser-Busch	No Increase	5	2,817,166	2,810,468	(6,698)	-0.24%
Contract Milford Contract	Increase	2	862,048	1,390,148	528,101	61.26%
Contract Charges	No Increase	1	81,000	81,000	-	0.00%
Volumetric Charges	Increase	-	68,551	82,553	14,002	20.43%
Hudson Contract					~	
Contract Charges	No Increase	1	32,800	32,800	_	0.00%
Volumetric Charges	No Increase	•	290,579	264,084	(26,494)	-9.12%
TOTALS		26,120	\$24,116,425	\$26,722,838	\$2,606,413	10.81%

Notes:

The Proposed rates and the amount of the increase is based on the Cost of Service Study. In the Study, a slight difference is noted in the allocation of the proposed revenue vs. the revenue requirement reflected in the rate filing schedules.

Signed by:	
•	Bonalyn J. Hartley
Title:	Vice President - Administration

Proposed Twelfth Revised Page 40

PENNICHUCK WATER WORKS, INC.

Superseding Eleventh Revised

Page 40

RATE SCHEDULE GENERAL SERVICE - METERED SCHEDULE G-M PROPOSED TEMPORARY INCREASE

Availability:

The rate is available for metered water service in the franchised area subject to the terms and conditions of this tariff.

Character of Service:

Nashua Core System: Water is fully treated, filtered, and purified and is transmitted by gravity and pumps to the individual service pipes.

Community Water Systems: Water is ground water from a well site. Water quality meets or exceeds all federal and state standards for drinking water. Outdoor use of water may be restricted during dry summer periods.

Rate:

A minimum customer charge shall be made for each customer whom service is rendered under this tariff, based on the meter size shown below:

		Proposed
Meter	Current	Temporary
Size	<u>Rate</u>	<u>Increase</u>
5/8"	\$ 18.18	\$ 23.51 (I)
3/4"	26.16	\$ 33.84 (I)
1"	42.13	\$ 54.50 (I)
1 1/2"	82.10	\$ 106.21 (I)
2"	134.41	\$ 173.89 (!)
3"	246.48	\$ 318.87 (i)
4"	406.51	\$ 525.90 (I)
6"	806.63	\$ 1,043.54 (I)
8"	1,286.90	\$ 1,664.66 (I)
10"	1,847.05	\$ 2,389.53 (I)

Volumetric:

In addition to the standard customer charge, the monthly volumetric charge based on usage will be as follows:

Volumetric Charge: \$ 2.90 per 100 cu. Ft.

Proposed Temporary Increase \$ 2.90 per 100 cu. Ft. (I)

Terms of Payment:

Bills under this rate are net; will be rendered monthly, and are due and payable at the office of the Company on the due date as stated on the water bill.

Issued:		Issued by	
•		Bonalyn J. Hartley	
Effective:	June 6 2010	Title: Vice President Administration	

Page 41

PENNICHUCK WATER WORKS, INC.

Superseding Eleventh Revised

Page 41

RATE SCHEDULE MUNICIPAL FIRE PROTECTION SERVICE SCHEDULE FP-M PROPOSED TEMPORARY INCREASE

Availability:

This rate is applicable to general fire protection.

Character of Service:

The Company will make every effort to maintain normal pressures at all times on the distribution system, but shall not be held liable for the failure of either the supply or distribution division of its system to adequately furnish its normal quantity of water when such failure is due to the elements, natural causes, breaks, leaks, unusual or concurrent droughts, or the waste or unlawful use of water.

Rate:

The charge shall be made up of two parts as follows:

1) Hydrant charge

For each hydrant connected to the distribution system

Current Temporary Rate Increase

17.16 per month \$ 17.93 per month (I)

2) Inch-Foot Charge

The number of "inch-foot" units in the distribution system is to be obtained by multiplying the number of linear feet of pipe of each diameter (4" and larger) by the diameter in inches. The total number of "inch-foot" units in the distribution system will be determined as of January 1st each year, and will be the base for computing the "inch-foot" charge for the entire year with one-fourth to be billed each quarter or one-twelfth to be billed each month.

Charge for each "inch-foot" unit to be

Proposed Current Temporary Rate Increase

\$ 0.11828 per year \$ 0.12356 per year (I)

Terms of Payment:

Bills under this rate are net; will be rendered monthly, and are due and payable at the office of the Company on the due date as stated on the water bill.

ssued:		Issued by	
		Bonalyn J. Hartley	
Effective:	June 6, 2010	Title: Vice President Administration	

PENNICHUCK WATER WORKS, INC.

Superseding Eleventh Revised

Page 42

RATE SCHEDULE PRIVATE FIRE PROTECTION SERVICE SCHEDULE FP-NM PROPOSED TEMPORARY INCREASE

Availability:

This rate is available for private fire protection and sprinkler service subject to the Private Fire Protection Regulations of paragraph 13 of this tariff.

Character of Service:

The Company will make every effort to maintain normal pressures at all times on the distribution system, but shall not be held liable for the failure of either the supply or distribution division of its system to adequately furnish its normal quantity of water when such failure is due to the elements, natural causes, breaks, leaks, unusual or concurrent droughts, or the waste or unlawful use of water.

Rate:

The charge shall be determined by the size fo the pipe entering the property as follows:

Current <u>Rate</u>	Proposed Temporary <u>Increase</u>			
\$ 55.70	\$ 55.70 (I)			
93.46	\$ 93.46 (I)			
137.60	\$ 137.60 (I)			
	<u>Rate</u> \$ 55.70 93.46			

Terms of Payment:

Bills under this rate are net; will be rendered monthly, and are due and payable at the office of the Company on the due date as stated on the water bill.

Issued:		Issued by
		Bonalyn J. Hartley
Effective:	June 6, 2010	Title: Vice President Administration

Proposed Second Revised Page 57

Superseding First Revised

Page 57

PENNICHUCK WATER WORKS, INC.

RATE SCHEDULE GENERAL SERVICE - NON-METERED PROPOSED TEMPORARY INCREASE

Pennichuck Water Works, Inc. (PWW) will charge current unmetered customers a monthly rate as specified below based on the average single family residential usage as specified below until such time as meters are installed.

Commercial, Industrial and Private Fire Protection customers will be charged an average rate as calculated for a similar customer in PWW.

PWW will make every effort to install meters in a timely manner and in no such case should these rates remain in force for more than a twelve month period.

	Current <u>Rate</u>			Proposed Temporary <u>Increase</u>			
5/8 inch Meter Charge	\$	18.18		\$	23.51		
Volumetric Charge Average Single Family Residential Usage		2.90 9.53	CCF	\$	2.90 7.88	CCF	
	\$	27.64		\$	22.85		
Total Monthly Charge	\$	45.82	:	\$	46.36	(1)	
Annually	\$	549.84		\$	556.32		

Issued:		Issued by
		Bonalyn J. Hartley
Effective:	June 6, 2010	Title: Vice President Administration